

## **Q: Will EventMobi be accessible on my device? What devices are compatible?**

**A:** EventMobi can be accessed from any connected device with a web browser -- smartphone, tablet, laptop, or desktop. Our offline-capable app works smoothly on any device with a current operating system and mainstream browser:

- iOS 13 and later
- Android 5.1 and later

If you're viewing the app on an older mobile device or have a slow internet connection, you may be redirected to a quick view that only displays essential agenda and event date/time/location information. All devices will require an internet connection for the initial download of the app. Once you have accessed the app, you can save it to your browser, and you will be able to access it offline thereafter.

## **Desktop or Mobile Browsers:**

EventMobi is supported by all mainstream web browsers:

- Chrome 87 and later (recommended)
- Safari 13 and later
- Firefox 86 and later
- Edge 44 and later

However, you will not be able to download an icon to your desktop and will need to leave the app open to access it offline.

## **Downloading EventMobi App to a mobile device from an App Store:**

The EventMobi app is also available on the Apple App Store and Google Play. To download the app from one of the app stores, your device must meet the following requirements.

- Apple App Store: iOS 13 and higher
- Google Play: Android 5.1 and higher

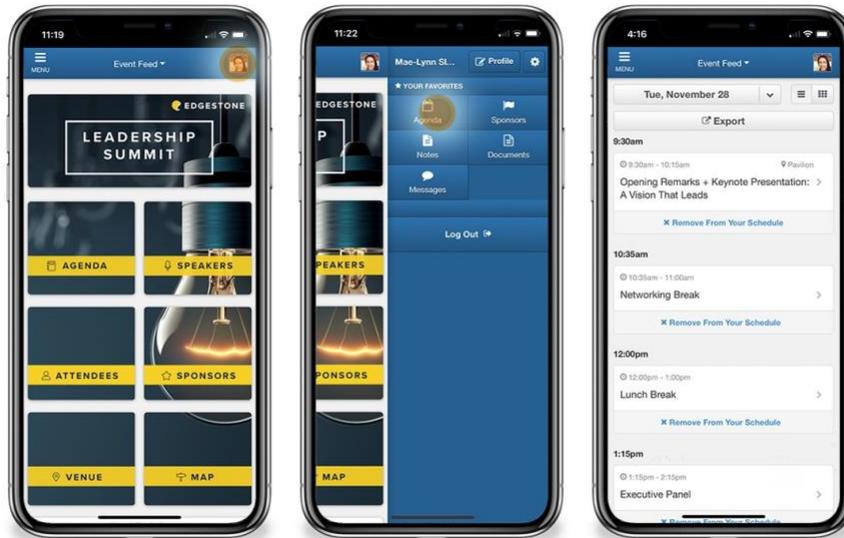
You can download the EventMobi App and launch the event information automatically using the Smart Launch page assigned to the event.

**[Click here](#)** for more information on how to download the EventMobi app.

**An email will be sent to all registered attendees that includes a direct link to the event space, a passcode and instructions for logging into your personal account profile in EventMobi. You must use the email address provided during conference registration to access the event and only users with confirmed registrations will be granted access to the event space.**

**Q: Can I personalize my schedule?**

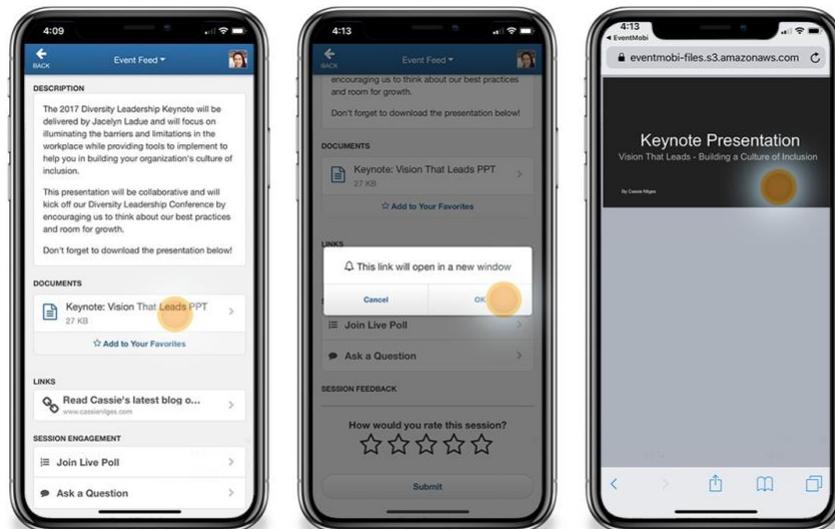
**A:** Yes, you will have the option for creating a personalized schedule by adding sessions from the event agenda. Once you have added sessions, you will be able to view your schedule at the bottom of the app's Homepage or by clicking on your profile in the top right corner, selecting Agenda, and then View Schedule.



**Q: Can I access presentations and handouts from a particular session?**

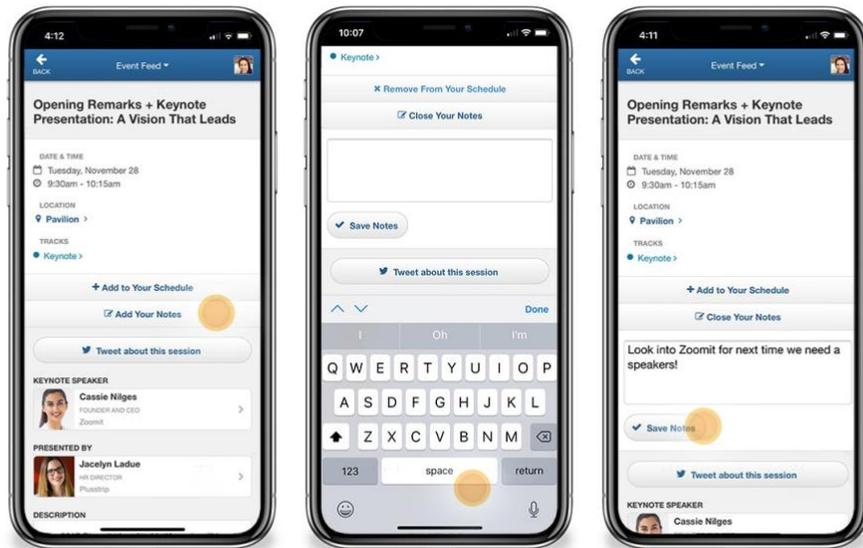
**A:** If handouts and/or presentations for a particular session are made available, they will be accessible within the sessions or in a document library.

To access the document library, attendees can navigate to a particular agenda session and scroll down to see the available linked documents and/or presentations.



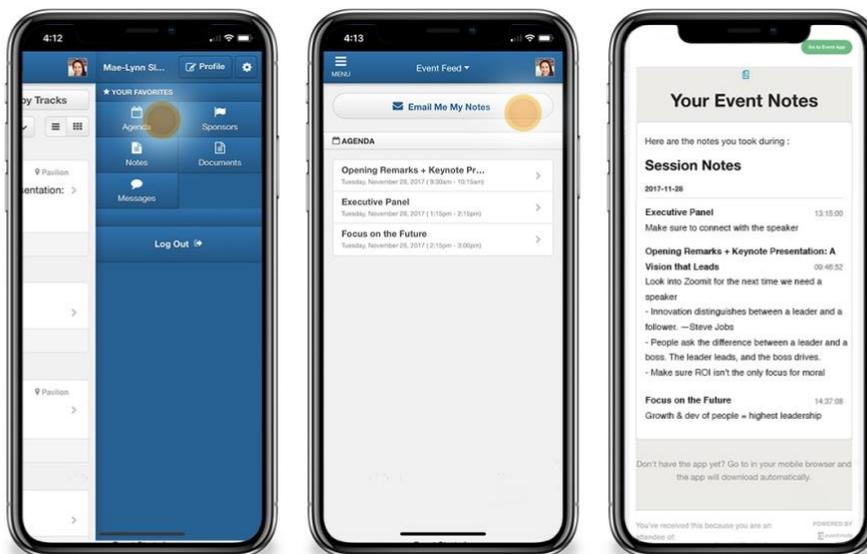
**Q: Can I take and download notes during the event?**

**A:** This is an easy one! Yes, attendees can definitely take and download their notes. All you have to do is navigate to the agenda session or exhibitor you are looking to take notes on and click the "Add Your Notes" button.



Once the event has come to a close, attendees can access their notes outside of the event app. This is also easy; follow these three steps:

1. Navigate to the Attendee Dashboard by clicking the profile icon in the top right corner
2. Click the “Notes” button and press “Email Me My Notes”
3. An email will be sent to the email address they logged into the app with.



**Q: What if I can’t attend a live session? Will sessions be available to view on-demand?**

**A:** Differences in time zones and personal schedules can sometimes make it difficult to coordinate a virtual conference but considerations will be made that will hopefully accommodate the majority of attendees and offer options that will work with any schedule. There will be a mix of both live and pre-recorded content scheduled for each day during the conference, but all sessions will be recorded and available for attendees to view on-demand. That means you won’t have to only choose a select few sessions to attend, instead, you will have the opportunity to potentially view all the sessions when it’s most convenient for you.

**Q: Will I be able to access content after the event concludes?**

**A:** Yes, access to the event space will remain open for a specified amount of time after the event takes place. Attendees can use this time to continue engaging with the event through surveys, sharing photos, networking and access to recordings of all the presentations and available session content.

**More information will be added soon but, in the meantime, if you have any questions, please contact us by [clicking here](#).**